



Web Support

Information, tips, tricks and frequently asked questions are available 24 hours every day from our www.acalink.net web site. On top of all this, you can always email your questions and suggestions to us at support@acalink.net.

Phone support

During office hours, the support team is available to speak to you directly if required on the phone. If you use Skype to call the support team, you don't even have to pay for the call.

Forum

We have a web forum through which you can ask questions, get answers, provide feed back, and get into discussions with other users.

Software updates

Antares Food Service is updated and improved on an ongoing basis. When a new update is available, please install it as soon as possible. To insure smooth operation on site, as well as to keep down the costs to users, we are only able to provide support to sites running the latest release.

Downloads

Updates to the system, manual, help and documentation are available for you to download from our web site.

Contact us to discuss the implementation of Antares Food Services in your organisation, or to find out about the quality integration of all your other services within Antares.



TRAINING

We would encourage all organisations using the system to take advantage of the range of training and workshop options available. These can be arranged at our Parramatta office, on site (accommodation cost may apply out side Sydney metro area), or "On-Line" over the internet using Skype.

Training is available for a single site, however, general workshops in specific modules (Payments, MDS, Menu Choice and so forth) can be arranged for groups of services wishing to learn about the range of options and functions available.

CONTACT US TO DISCUSS THE
IMPLEMENTATION OF ANTARES FOOD
SERVICES IN YOUR ORGANISATION, OR
TO FIND OUT ABOUT THE QUALITY
INTEGRATION OF ALL YOUR OTHER
SERVICES WITHIN ANTARES.

UNIT 5, 4 CHARLES STR
PARRAMATTA, NSW 2150
(02) 8011 3400
SUPPORT@ACALINK.NET
WWW.ACALINK.NET
SKYPE: SPLAB.SUPPORT

ANTARES

FOOD SERVICES



VERSION 4.1

ACA's Antares Food Services is a highly specialised, industry specific set of tools. The software has evolved, matured and expanded over 15 years of live usage by many different Food Service (Meals On Wheels) Providers in Australia. This brochure presents summary of many operational and advanced feature, configuration options, available training, support and Procedures Manuals for Antares. All features are available in Premium version. Many feature in simplified implementation are also available in Classic version. Contact us for details.



Antares Australia's No 1 Food Services Software

SUMMARY OF FEATURES

- ★ Current version is 4.1
- ★ Comprehensive functionality
- ★ Configurable to meet your specific operation requirements
- ★ Simple installation
- ★ Extensive online help and User Documentation
- ★ Ongoing operational support
- ★ Ongoing software updates and support
- ★ Suitable for large and small meal service providers
- ★ Powerful meal management to meet client specific needs
- ★ Integrates with Accounting software, BPay, Bank direct debit, Menu scanning and more
- ★ Comprehensive Reporting and Document Management System
- ★ Accountable - Full internal payment system, Minimum Data Set (MDS) collection / transmission
- ★ Comprehensive Audit Trail
- ★ Onsite training provided

OPERATIONAL FEATURES SUMMARY

Antares Meal Management is a single software program that manages all aspects of:

- ★ Community Food Services.
- ★ Support and Training
- ★ Client Information/Assessment
- ★ Menu Choice
- ★ Run/Delivery Management

- ★ Payment and Accounts
- ★ Volunteer Rostering
- ★ MDS Reporting
- ★ Meal Ordering
- ★ Operational Reports - wide range of run/packing/delivery reports
- ★ Statistics and Management Reports

ADVANCED FEATURES

- ★ Client deliveries are template driven
- ★ Choice of items - System supports both standard items and optional choice
- ★ Menu Set up - when choice is available, track which items are available on what days
- ★ Public Holiday deliveries
- ★ Multiple run schedules
- ★ Multiple independent deliveries (eg Hot Meal, Frozen Delivery Centre Base Meals etc)
- ★ Export invoices to MYOB or other Accounting Systems
- ★ Direct Debit - can produce ABA file to interface with bank direct debit software
- ★ BPAY - If you are a BPAY biller, BPAY details appear on statements
- ★ Full Cost Recovery (CACP) billing

CONFIGURATION OPTIONS

- ★ MYOB interface
- ★ Menu Choice
- ★ Meal Item Types Multiple Menus
- ★ Run Set Up
- ★ Delivery Of the Day and more

PROCEDURE MANUALS FOR ANTARES

Antares comes with a comprehensive manual and help system, but by their very nature, these utilities cover the full range of all functions available.

An Organisation specific procedure manual in the use of Antares is what is needed for day-to-day reference, and in particular when regular workers are on leave!



A number of sites do have procedure manuals that cover the use of Antares. For those currently without manuals, we have a range of "off-the-shelf" procedure documents available for purchase in MS Word format. These are illustrated with screen shots, and contain explanatory text for each process. Rather than building from scratch, purchase the procedure documents you need, and modify/customise them to reflect the procedures used in your unique Food Service.